Customer Care

The model and serial number are printed on the enclosed product registration card. Both numbers are also listed on the product rating plate. Refer to page 4 for rating plate location. For warranty purposes, you will also need the date of installation and name of your authorized Wolf dealer. Record this information below for future reference.

If your product ever needs attention, be sure to use a Wolf factory certified service provider.

<table>
<thead>
<tr>
<th>SERVICE INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model Number</td>
</tr>
<tr>
<td>Serial Number</td>
</tr>
<tr>
<td>Date of Installation</td>
</tr>
<tr>
<td>Certified Service Name</td>
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<tr>
<td>Certified Service Number</td>
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<tr>
<td>Authorized Dealer</td>
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<td>Dealer Number</td>
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</tbody>
</table>

Important Note

To ensure this product is installed and operated as safely and efficiently as possible, take note of the following types of highlighted information throughout this guide:

IMPORTANT NOTE highlights information that is especially important.

CAUTION indicates a situation where minor injury or product damage may occur if instructions are not followed.

WARNING states a hazard that may cause serious injury or death if precautions are not followed.

IMPORTANT INSTRUCTIONS

GENERAL SAFETY REQUIREMENTS

- Read this use & care guide carefully before using your new cup warming drawer to reduce the risk of fire, electric shock or injury to persons.
- To protect against electrical shock do not immerse cord or plug in water or other liquid.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
SAFETY PRECAUTIONS

IMPORTANT INSTRUCTIONS

GENERAL SAFETY REQUIREMENTS

⚠️ WARNING

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

⚠️ WARNING

Accessible parts may become hot during use. Young children should be kept away.

- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not repair or replace any part of the cup warming drawer unless specifically recommended in literature accompanying this appliance. All service should be referred to Wolf factory certified service.
- Do not use outdoors.
- Do not use appliance for other than intended use.
- Do not use aluminum foil to line the cup warming drawer. This may cause damage to interior surfaces of the cup warming drawer.
IMPORTANT INSTRUCTIONS

- Depending on the temperature selected and the operating time, internal surfaces and contents of the drawer may become hot. Use care when handling items.

- During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven.

- Never use a steam cleaner to clean the appliance. Pressurized steam could damage electrical components and cause a short circuit.

- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.

SAVE THESE INSTRUCTIONS
The electronic control panel features touch controls and a visual display. Refer to the illustration below. The control panel is hidden when the cup warming drawer is closed. Open the drawer to access the control panel.

The controls feature temperature, timer and optional delay start settings. Temperature can be set between 30°C and 80°C. The cup warming drawer also features an automatic shut-off.

### CUP WARMING DRAWER OPERATION

#### Operation

The controls cycle through temperature, timer and optional delay start settings. \( \underline{1} \) and \( \underline{2} \) must be set for the unit to turn on. \( \underline{4} \) is optional, however, if a delay is not selected, the unit will start immediately and run for the duration of the \( \underline{3} \) setting.

#### Setting controls:

1. Touch \( \underline{1} \) \( / \) \( \underline{2} \): The display will turn on and \( \underline{3} \) will illuminate.
2. Touch \( \underline{4} \) or \( \underline{5} \) to adjust to the desired temperature.
3. Once the temperature is set, touch \( \underline{1} \) \( / \) \( \underline{2} \) to cycle to the next setting. \( \underline{3} \) will illuminate.
4. Touch \( \underline{4} \) or \( \underline{6} \) to set the desired run time.
5. Once the run time is set, touch \( \underline{1} \) \( / \) \( \underline{2} \) to cycle to the next setting. \( \underline{3} \) will illuminate.
6. Touch \( \underline{7} \) or \( \underline{8} \) to adjust the delay start time, if desired.
7. Touch \( \underline{1} \) \( / \) \( \underline{2} \) to begin operation.
8. The unit will automatically shut off at the end of the run time. Touch \( \underline{9} \) \( / \) \( \underline{10} \) for 3 seconds to turn the unit off at any time.

### CARE RECOMMENDATIONS

#### Care Recommendations

**CLEANING**

- **Stainless steel**: Use a non-abrasive stainless steel cleaner and apply with a soft lint-free cloth. To bring out the natural luster, lightly wipe surface with a water-dampened microfiber cloth followed by a dry polishing chamois. Always follow the grain of stainless steel.
- **Black glass**: Spray glass cleaner on a cloth to clean.
- **Control panel**: Use spray degreaser to remove fingerprints and food soil. Spray on a cloth before wiping panel.
  
  **IMPORTANT NOTE**: Do not spray cleaners directly on the control panel.
- **Interior**: Wipe with a soft damp cloth. The drawer liner is removable for cleaning. To remove, open drawer completely, pull liner up and out. Clean interior and drawer liner with hot water and a mild detergent.
- **Drawer Guides**: Remove debris from drawer guides. Wipe with a soft dry cloth.
Troubleshooting

Cup warming drawer does not operate.
• Verify power is on.
• Verify electrical power to warming drawer and home circuit breaker is on.

Drawer does not slide smoothly.
• Drawer is out of alignment. Fully extend the drawer and close completely to realign.
• Drawer is overloaded. Reduce weight to less than 11 kg.
• Redistribute contents to balance load.

Service

• Maintain the quality built into your product by contacting Wolf factory certified service.
• When contacting service, you will need the model and serial number of your product. Both numbers are listed on the product rating plate. Refer to page 4 for rating plate location.
• For warranty purposes, you will also need the date of installation and name of your authorized Wolf dealer. This information should be recorded on page 2 of this guide.